FREQUENTLY ASKED QUESTIONS

MALAYSIA DIGITAL ARRIVAL CARD (MDAC) FOR FOREIGN CITIZENS AT KUALA LUMPUR INTERNATIONAL AIRPORT (KLIA)

1. **How to register for MDAC?**

   First step: Before arriving in Malaysia;

   Complete and submit the application. Applications can be made as early as three (3) days prior arrival date in Malaysia.

   https://imigresen-online.imi.gov.my/mdac/main

   Second step: Upon arrival in Malaysia;

   Present the MDAC registration and proceed to the immigration counter for passport verification.

2. **Are there any exceptions for foreign citizens to complete MDAC?**

   Yes, the following categories of foreign citizens are exempted:

   A.   Singapore Passport holders

   B.   Diplomatic and Official Passports holders

   C.   Permanent Resident (PR) status holders

   D.   Holders of Long-Term Visit Passes issued by the Immigration Department of Malaysia, e.g. Employment Pass, Temporary Work Visit Pass, Student Pass, etc.

3. **Are international airline crew members excluded from completing MDAC?**

   Yes, when on duty and submitting the General Declaration form to the crew inspection counter.

4. **Is it necessary for foreign citizens who have just received permission for a Long-Term Visit Pass with Visa With Reference (VDR) or an e-VISA permission Letter (eVAL) but have not yet received the physical Long-Term Visit Pass to complete MDAC?**

   Yes, they need to complete MDAC.

5. **What is meant by the Date of Departure in the MDAC form?**

The travelers must provide the date they will depart Malaysia for another country.

6. **How can I correct informations that are wrongly entered?**

You must resubmit a new MDAC form with the correct information.

7. **Does the MDAC form need to be filled out if I am merely using KLIA for transit and changing to the next flight within the same terminal without approaching the immigration counter?**

Yes, it is highly recommended that you complete the MDAC since you could need to enter Malaysia in an emergency. All that is required is to choose "Accommodation of Stay" as **'OTHERS'** and enter **'In Case of Emergency – Transit Only [Flight No#]'** for the **Address in Malaysia.**

8. **Do I have to complete the MDAC form if I land at Terminal 1 on a transit flight and then take off from Terminal 2 or another airport in Malaysia (LTSAAS Subang)?**

Yes, you need to complete MDAC.

9. **Is it permissible for me to complete the MDAC on behalf of someone else, such my father-in-law, a senior person, a child, etc.?**

No restrictions apply; however, the traveller still needs to go through the immigration vetting process at the immigration counter, thus they must present all information on MDAC.

10. **What is the immigration vetting process?**

It is a prerequisite for entry into Malaysia for foreign citizens. Please refer to the following link: https://www.imi.gov.my/index.php/perkhidmatan-utama/syarat-kemasukan-ke-malaysia/